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January 16, 2001

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

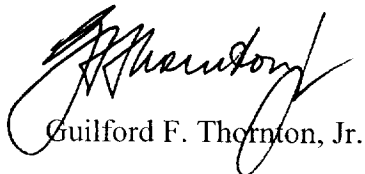
RE: All Telephone Companies Tariff Filings Regarding Reclassification of
Pay Telephone Service as Required by Federal Communications Commission
Docket 96-128
TRA Docket No. 97-00409

Dear Mr. Waddell:

On behalf of Citizens Telecommunications Company of the Volunteer State ("Citizens"), I am enclosing with this letter additional payphone usage data in further response to the TRA data request made at the December 19, 2000 Directors' Conference.

Copies are being served on counsel for all parties of record. Should you have any questions or require anything further at this time, please do not hesitate to contact me.

Sincerely,



Guilford F. Thornton, Jr.

cc: Russell Mitten
Mike Swatts

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following individuals, via U.S. Mail, on this 16th day of January, 2001.

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Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

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Patrick Turner
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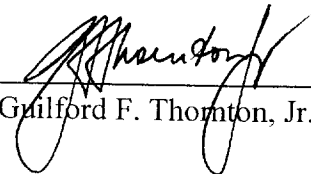
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Guilford F. Thornton, Jr.

Citizens Telecommunications of the Volunteer State

Payphone Usage study

EXCHANGE	MONTHLY MOU	NUMBER OF PAYPHONES	MOU PER PAYPHONE
Powell	207,685.00	252	824.15
Rutledge	<u>76,813.33</u>	<u>72</u>	<u>1,066.85</u>
TOTALS:	<u>284,498.33</u>	<u>324</u>	<u>878.08</u>
BUSY HOUR USAGE:			<u>3.66</u>